# PROFILE

A competent IT person with ability in working effectively in a dynamic, multitasking environment, capable of implementing IT changes and improvements to produce work efficiencies. Determined to assimilate knowledge and acquire new skills quickly and with ability to communicate technical issues in non-technical language. A focused person with good attitude, possessing skills that can definitely meet and exceed expectations in solving related problems.

# PERSONAL DETAILS

SURNAME: **Mollel**

FIRST NAME: **Hery**

BIRTH DATE: **05/05/1990**

PLACE OF BIRTH: **Mbeya**

CITIZENSHIP: **Tanzanian**

MARITAL STATUS: **Single**

POSTAL ADDRESS: **P.O.BOX 172 Tukuyu-Mbeya**

E-MAIL ADDRESS: henrylameck@gmail.com

PHONE NO: (Mobile): **0684860817**

LANGUAGES: **English and Swahili (Fluent Written and Spoken)**

# EXPERIENCE

**JULY 2018 TO NOVEMBER 2018: PRACTICAL TRAINING CONDUCTED AT TANESCO-ARUSHA (REGION OFFICE)**

**KEY RESPONSIBILITIES:**

* Monitoring, securing, maintaining and troubleshooting regional ICT infrastructure that includes network and its elements, Internet access, email, billing and telephone systems.
* Monitor the Regional networks to ensure network availability to all system users and perform necessary maintenance to support network availability.
* Managing business systems personnel to ensure application availability and performs day to day administration of the business systems.
* Overall responsible for all IT operations in the Regions and Districts.
* Ensure that IT systems operating environment is conducive and conforms to IT Policies and Standards Regional wise and Conducts routine hardware and software audits of workstations to ensure compliance with established policies and procedures
* General computer maintenance and all software installation

**RUNGWE INTERNATIONAL COLLEGE OF BUSINESS AND ENTREPRENEURSHIP DEVELOPMENT (RICOBED)**

**PRACTICAL TRAINING; (APRIL - JULY 2017)**

**KEY RESPONSIBILITIES:**

* Troubleshooting hardware and OS, software installation of PCs as well as computer peripherals.
* Installation network Device
* Resolve basic problems associated with operating systems, networks, software, hardware printers within the Business Unit
* Ensure that printer cartridge and tonners are maintained and reordered as required
* Transcribe information into required electronic format

**FROM JULY 2014-2016; EMPLOYED TO WORK WITH ATOZ TEXTILE MILLS GROUP OF COMPANIES ARUSHA**

**KEY RESPONSIBILITIES:**

* Monitoring, securing, maintaining and troubleshooting Company ICT infrastructure that includes network and its elements.
* Responding and assisting Service Desk referrals for internal Users requests by providing expert advice and assistance to all ICT issues.
* Responsible for security, data safety and integrity and disaster recovery for system databases and application servers in the Company, Implements database and applications security policy, including access, file permissions, and user accounts.
* Ensure that all network information systems and networks operate according to internal standards, external accrediting agency standards, regulatory agencies and legal requirements.
* Monitor the Company networks to ensure network availability to all system users and perform necessary maintenance to support network availability.
* Compiles system efficiency reports as required by management and regular (monthly, weekly and year-end) reports on time.
* Overall responsible for all IT operations in the Company
* To advise staff on methods of accessing information and to provide in-house training for staff in the use of Business Applications systems and other computerised systems as appropriate.
* Installation, upgrade, and maintenance of software applications database (e.g. MS SQL, MySQL)
* ERP System Development with ASP.NET
* Database Designing
* Troubleshooting hardware and OS, software installation of PCs as well as computer peripherals.

**ATOZ TEXTILE MILLS GROUP OF COMPANIES**

**PRACTICAL TRAINING; (FEB - MARCH 2014)**

**KEY RESPONSIBILITIES:**

* Troubleshooting hardware and OS, software installation of PCs as well as computer peripherals.
* Maintenance, administration, monitoring, problem management, and production for databases.
* Assist users in configuration and usage of mail and internet facilities
* Performing and testing Database backup and recovery.
* Install and Build database structures
* ERP System Development with ASP.NET
* Installation of Finger Print Devices And Configuration
* Project planning and Designing
* Installation network Device

**ATOZ TEXTILE MILLS GROUP OF COMPANIES**

**PRACTICAL TRAINING; (FROM JULY TO SEPTEMBER 2013)**

**KEY RESPONSIBILITIES**

* Monitoring and management of Networks, servers and Company networks to identify problem and to solve problems which happen within our network.
* installation, operation, and maintenance of computer systems and other technologies, such as communication systems
* Installation, management and maintenance of all Cable equipment found on the WAN.
* Installation of clients’ routers for internet connectivity, VPN connection, VLANs and support of clients with problems associated with each type of connectivity.
* Well understanding routing and routed protocols as well as routing procedures
* Troubleshooting hardware and OS, software installation of PCs as well as computer peripherals.
* Supporting internal customers and preparing report for all problems received per day.
* Assisting the IT Service Desk to resolve technical support issues that arise from calls and emails
* Coordinate and manage day to day to activities of the IT helpdesk
* Provide technical support to all departments and manage the LAN
* Developing ERP System with Visual Basic and ASP.NET. & SQL server 2008,
* Designing, coding and debugging software applications in various software languages (e.g. C, C++, Java, .NET.)

# TECHNICAL SKILLS

* Network design and implementation with Cisco routers and switches (Cisco 3700, 2950,2600, 1711,800 and 90 series)
* Very Familiar with Email systems (SMTP, POP,DNS)
* Familiar with Windows 8,7,and 10 ,Windows Server 2008 and 2012R
* Support and troubleshoot on any window platform both hardware and software.
* Graphics Designing
* System Development with Asp.Net and Sql Server Management

# HOBBIES

Listening Music, Watching Movies, Watching Soccer, Playing football

# EDUCATION DETAILS

|  |  |  |
| --- | --- | --- |
| 2016-2019 | National Institute of Transport (NIT) | Bachelor Degree in Computer Science |
| 2012-2014 | University of Dar-es-Salaam (UDSM) | Diploma in Computer Science  |
| 2011-2012 | University of Dar-es-Salaam (UDSM) | Certificate in Computer Science |
| 2005-2008 | Tukuyu Secondary School (Mbeya) | Certificate of Secondary Education (CSE) |

# REFEREES

|  |  |
| --- | --- |
| 1: Dr. Kelefa Mwantimwa (Lecturer) University of Dar-es-salaam (UDSM) P.O.Box 35092, Dar es Salaam Mobile: +255 713665112 Email: mwantimwa@udsm.ac.tz | 2: Mr Srinivasan SivakumarATOZ Company Ltd at Arusha Senior IT OfficerP O Box 945-Unga Limited Arusha Mobile: +225 686161001 Email: srinivan@azpfl.com |
| 3. Mr Gelard Manai LemaTanzania Electric Supplier Company Limited-(TANESCO)-Arusha Business Application office (BAO)P O Box 57 Arusha Mobile: +225 683608888 Email: gelard.lema@tanesco.co.tz | 4: **Mr Samson Mkisi**Principal at Rungwe International College of Business and Entrepreneurship Development (RICOBED)P.o.Box 8, TukuyuMobile phone: +255 753 889 495Email: [smkisi2015ricobed@gmail.com](file:///F%3A%5Cfrom%20disk%5CHNS%5Cdata%5Chenry%5CArusha%20National%20Park%2028-Jul-2013%5Chp%5Chp%5Cmuhim%5Ccv%5Csmkisi2015ricobed%40gmail.com) |

**Declaration:**

 I hereby declare that the above information is correct and true to the best of my knowledge and belief.

 **(Mollel Hery)**